

## HANNA TERMS OF SERVICE

By accessing and using **Hanna's** application programming interfaces, software, tools, data, documentation, website or other online products (collectively "Services"), you expressly agree that you have read, understood and agreed to be bound by the following terms and conditions (the "Terms") as well as all applicable laws and regulations. If you do not accept the terms and conditions of these Terms of Service, you will not access, browse, or otherwise use the Service.

You also agree that you are 18 years or older and legally able to enter into a binding contract. If you are under the age of 18 or the age of legal majority where you live, you may only access or use our Services under the supervision of a parent or legal guardian who agrees to be bound by this Agreement. As a parent or legal guardian of a user under the age of 18 or the age of legal majority, you agree to be fully responsible for the acts or omissions of such user in connection with our Services. If you are accessing or using our Services on behalf of another person or entity, you represent that you are authorized to accept this Agreement on that person or entity's behalf and that the person or entity agrees to be responsible to us if you or the other person or entity violates this Agreement.

By approving the terms of use contract, you acknowledge that you are aware that all outputs created from Hanna are made by artificial intelligence technology.

These Terms and any policies incorporated in these Terms contain the entire agreement between you and **Hanna** regarding access to or use of the Services and, other than any Service specific terms of use or any applicable Enterprise agreements, supersedes any prior or contemporaneous agreements, communications, or understandings between you and **Hanna** on that subject.

No agency, partnership, joint venture or other relationship is intended or created by your access to or use of the Services.

You may not assign or delegate any rights or obligations under these Terms and any purported assignment or delegation by you shall be null and void. We may assign these Terms in connection with a merger, acquisition, or sale of all or substantially all of our assets, or to any affiliate as part of a corporate reorganization.

### 1. DEFINITIONS

Unless otherwise specified, terms used below and in any of our other agreements or notices, have the following meanings:

- a. "Customer", "User", "You" and "Your" refers to you, the person using Services and accepting the Terms.

- b. "Hanna", "Ourselves", "Our", "We" and "Us" refer to our company.
- c. "Representatives" means **Hanna's** personnel, advisors, affiliates, agents and suppliers.
- d. "Party", "Parties", or refers to both the Customer and ourselves, or either the Customer or ourselves.

Any use of the above terminology or other words in singular, plural, capitalization, and/or he/she or they are taken as interchangeable and, therefore, as referring to the same.

## 2. CONTENT OF THE SERVICE

- 2.1. The Service is designed to process input data, information, and content that you provide in the form of code, video, images, information, data, text, software, music, sound and other audio, photographs, graphics, messages, and other materials and mediums (collectively referred to as the "Submissions") and generate and return audio and visual output based on those Submissions ("Output", and together with the Submissions, "Content").
- 2.2. The Service may include a public forum where Content can be shared in a productive environment with other users.

## 3. USER CONTENT

- 3.1. Our Services may allow you and other users to create, post, store and share content, including songs, voice and other materials (collectively, "User Content"). **As a rule, you can use your content only for personal use. Personal Use refers to any non-commercial activity where the generated song is used for private purposes. This includes activities that do not directly generate revenue or are not intended for commercial gain. For instance,**
  - a. **Private Listening: Enjoying the song for personal entertainment on your devices.**
  - b. **Sharing with Others: Sending the song to friends, family members etc. through private channels (e.g., messaging apps, email).**
  - c. **Social Media: Posting the song on personal social media accounts without monetization (e.g., Facebook, Instagram, TikTok) as long as it's not part of a promotional or branded content strategy.**
  - d. **Personal Projects: Using the song in personal projects such as home videos, school projects, or personal blog posts that are not monetized.**

e. Non-Profit Use: Utilizing the song in non-commercial, charitable, or educational activities without any financial gain.

3.2. You are hereby granted a limited, nonexclusive, non transferable, non-sublicensable, revocable license to access and use our Services and Hanna content for your own personal use; however, such license is subject to this Agreement and does not include any right to:

- a. sell, resell or commercially use our Services or Hanna Content,
- b. copy, reproduce, distribute, publicly perform or publicly display Hanna Content, except as expressly permitted by us or our licensors,
- c. modify the **Hanna** Content, remove any proprietary rights notices or markings, or otherwise make any derivative uses of our Services,
- d. use any data mining, robots or similar data gathering or extraction methods; or
- e. use our Services other than as expressly provided in this Agreement. Any use of our Services other than as specifically authorized herein, without our prior written permission, is strictly prohibited and will terminate the license granted under this Agreement. You will not remove, alter or conceal any copyright, trademark, service mark or other proprietary rights notices incorporated in or accompanying the **Hanna** Content.

However, in exchange for paying royalty fees that are determined, **Hanna** agrees to transfer to you the financial rights, moral rights, processing, reproduction, representation, distribution, transmission, copying rights of the content you produce. You can pay the transfer price by using your App store or Google play store account. We are not liable for any damages, including third party damages, that may arise due to the content you have produced and taken over. you agree that you take full responsibility for the content you produce and inherit. Additionally, you are responsible for protecting their own intellectual property rights.

3.3. It is very important that you only upload, post, publish, or display (hereinafter, "upload(ing)") Submissions that you have rights to use and provide hereunder. By uploading any Submission, you represent and warrant that:

3.3.1. You have or have obtained, all rights, licenses, consents, permissions, power and/or authority necessary to submit and use (and allow us to use) such Submission in connection with the Service, including for the purpose of generating your Output.

3.3.2. Your Submissions and the use thereof by the Service, including to generate Output, will not violate any law or any third party's rights, terms and conditions associated with such Submission and

3.3.3. No other licenses, permissions, consents or authorizations must be obtained from or payments made to any other person or entity by us (or any third party deriving any rights or obligations from us) arising out of or related to our use of your Submissions, including to create your Output and/or to train, develop, fine-tune or otherwise improve the Service and any related artificial intelligence or machine learning models.

3.4. **Hanna** does not provide a backup service and you agree that you will not rely on the Services for the purposes of User Content backup or storage. **Hanna** will not be liable to you for any modification, suspension, or discontinuation of the Services, or the loss of any User Content.

#### 4. PROHIBITED CONDUCT AND CONTENT

4.1. You agree not to violate any applicable law, contract, intellectual property or other third-party right or commit a tort, and you are solely responsible for your conduct while accessing or using our Services. You will not

- a. Download, modify, copy, distribute, transmit, display, perform, reproduce, duplicate, publish, license, create derivative works from or offer for sale any of our proprietary technology that makes up or is included in the Services, except (i) you may create and store temporary files that are automatically cached by your web browser for display purposes, (ii) as otherwise expressly permitted in these Terms, and (iii) for clarity, the foregoing restrictions do not apply to Your Content;
- b. Submit, transmit, display, perform, post or store any content that is inaccurate, illegal, unlawful, including, without limitation, copyrighted item to the Services without the consent of the copyright owner, defamatory, obscene, sexually explicit, pornographic, violent, invasive of privacy or publicity rights (including, but not limited to), harassing, threatening, abusive, inflammatory, harmful, hateful, cruel or insensitive, deceptive, or otherwise objectionable (collectively and individually, "Objectionable");
- c. Use the Services for bullying, disruptive or Objectionable purposes, or in a manner that violates our policies and standards or for political campaigning or lobbying purposes; or otherwise use the Services in a manner that is fraudulent, inciting, organizing, promoting or facilitating violence or criminal or harmful activities, or Objectionable purposes;
- d. Frame, replicate, or develop an interface to access the Services without going directly to the Website (e.g., via an API), unless we explicitly make such functionality available to you;
- e. Duplicate, decompile, reverse engineer, disassemble or decode the Services (including any underlying idea or algorithm), or attempt to do any of the same;

- f. Use, reproduce or remove any copyright, trademark, service mark, trade name, slogan, logo, image, graphics, design, commercial symbol, or other proprietary notation displayed on or through the Services; provided that, for clarity, the foregoing does not include Your Content;
  - g. Use cheats, automation software (bots), hacks, modifications (mods) or any other unauthorized third-party software designed to modify the Services;
  - h. Access or use the Services in any manner that could disable, overburden, damage, disrupt or impair the Services or interfere with any other party's access to or use of the Services or use any device, software or routine that causes the same;
  - i. Attempt to gain unauthorized access to, interfere with, damage or disrupt the Services, accounts registered to other users, or the computer systems or networks connected to the Services;
  - j. Circumvent, remove, alter, deactivate, degrade or thwart any technological measure or content protections of the Services;
  - k. Use any robot, spider, crawlers, scraper, or other automatic device, process, software or queries that intercepts, "mines," scrapes, extracts, or otherwise accesses the Services to monitor, extract, copy or collect information or data from or through the Services, or engage in any manual process to do the same;
  - l. Introduce any viruses, trojan horses, worms, logic bombs or other materials that are malicious or technologically harmful into our systems;
  - m. Violate any applicable law or legal regulation in connection with your access to or use of the Services;
  - n. Access or use the Services in any way not expressly permitted by these Terms,
  - o. Use or distribute User Output in a misleading way, including, without limitation, representing that the User Output is entirely human generated. Further, if you distribute your User Output to others, you should proactively disclose that such User Output was created using artificial intelligence technologies so as not to mislead others of its origin.
- 4.2. You may also only post or otherwise share User Content that is non-confidential and you have all necessary rights to disclose. You may not create, post, store or share any User Content that:

- a. Is unlawful, libelous, defamatory, obscene, pornographic, indecent, lewd, suggestive, harassing, threatening, invasive of privacy or publicity rights, abusive, inflammatory or fraudulent;
  - b. Would constitute, encourage or provide instructions for a criminal offense, violate the rights of any party or otherwise create liability or violate any local, state, national or international law;
  - c. May infringe any patent, trademark, trade secret, copyright or other intellectual or proprietary right of any party;
  - d. Contains or depicts any statements, remarks or claims that do not reflect your honest views and experiences;
  - e. Impersonates, or misrepresents your affiliation with, any person or entity;
  - f. Contains any unsolicited promotions, political campaigning, advertising or solicitations;
  - g. Contains any private or personal information of a third party without such third party's consent;
  - h. Contains any viruses, corrupted data or other harmful, disruptive or destructive files or content; or
  - i. Is, in our sole judgment, objectionable or that restricts or inhibits any other person from using or enjoying our Services, or that may expose Hanna or others to any harm or liability of any type.
- 4.3. In addition, although we have no obligation to screen, edit or monitor User Content, we may delete or remove User Content at any time and for any reason.

## 5. MODIFICATIONS TO SERVICE

- 5.1. The Services could include technical, typographical, sound or photographic errors. Hanna does not warrant that the Services are accurate, complete, or current.
- 5.2. Hanna reserves the right to modify, suspend or discontinue, temporarily or permanently, the Service (or any part thereof) with or without notice. You agree that **Hanna** will not be liable to you or to any third party for any modification, suspension or discontinuance of the Service.
- 5.3. **Hanna** does not, however, make any commitment to updating the Services.

## 6. CONTRACT AMENDMENT

We reserve the right, at our sole discretion, to change or modify portions of these Terms of Service at any time. If we do this, we will post the changes on this page and will indicate at the top of this page the date these Terms of Service were last revised. You may read a current, effective copy of these Terms of Service by visiting the "Terms of Service" link. We will also notify you of any material

changes, either through the Service user interface, a pop-up notice, email or through other reasonable means. Your continued use of the Service after the date any such changes become effective constitutes your acceptance of the new Terms of Service. You should periodically visit this page to review the current Terms of Service so you are aware of any revisions. If you do not agree to abide by these or any future Terms of Service, you will not access, browse, or use (or continue to access, browse, or use) the Service.

## **7. THIRD-PARTY MATERIAL IN THE SERVICES**

7.1. We do not monitor or review the content of third parties' websites or services that are linked to or accessible from the Services. Opinions expressed or material appearing on such websites or services are not necessarily shared or endorsed by us, and we should not be regarded as the publisher of such opinions or material. You acknowledge and agree that Hanna is not responsible for examining or evaluating the content, accuracy, completeness, availability, timeliness, validity, copyright compliance, legality, decency, quality or any other aspect of third parties' websites or services. We do not warrant or endorse and do not assume and will not have any liability or responsibility to you or any other person for any materials, products, or services of third parties. Such materials and links to other websites are provided solely as a convenience to you.

7.2. Please be aware that we are not responsible for the privacy practices or content of these sites or services. We encourage our users to be aware when they leave our Services and to read the privacy statements of these sites or services. You should evaluate the security and trustworthiness of any other sites or services you visit. Hanna is not responsible for any loss or damage in whatever manner, howsoever caused, resulting from your interactions with third party sites or services.

## **8. REDISTRIBUTION OR REPUBLICATION**

Redistribution or republication of any part of the Services is prohibited unless otherwise stated in the Terms or with the express written consent of the Company.

## **9. OUR INTELLECTUAL PROPERTY**

The Services contain intellectual property owned by **Hanna** and/or our Representatives, including, without limitation, trademarks, copyrights, proprietary information, and other intellectual property as well as the name, logo, all designs, text, graphics, other files, and the selection and arrangement thereof. The entirety of the Services is protected by intellectual property law, including international copyright and trademark laws. You are prohibited from modifying, publishing, framing, scraping, renting, leasing, loaning, selling, distributing, transmitting, participating in the transfer or sale of, creating derivative works from, distributing, displaying, reproducing or performing or in any way exploiting in any format whatsoever any of the Services or intellectual property, in whole or in part without our prior written consent, including, without limitation, any and

all text, graphics, code, software, video, audio on the Services. We reserve the right to immediately remove you from the Services without notice or refund, or restrict you from access to the Services if you violate this term.

## 10. COPYRIGHT COMPLAINTS

10.1. If you believe that your intellectual property rights have been infringed by a user of the Services, please send notice via certified mail to our registered agent at the address below. We may remove content alleged to be infringing and may terminate use of the Services by infringers.

10.2. Written claims concerning copyright infringement must include the following information:

- a. The physical or electronic signature of the copyright owner or an authorized agent;
- b. The identification of the copyrighted work claimed to have been infringed, or, if multiple works are on a single site, a representative list of such works;
- c. The identification of the infringing material or activity (or the reference or link to such material) and information reasonably sufficient to permit us to locate the material (or the reference or link);
- d. The address, telephone number and e-mail address for the copyright owner or authorized agent;
- e. A statement that the person sending the notice has a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and
- f. A statement that the information in the notice is accurate, and under penalty of perjury, that the person sending the notice is copyright or intellectual property owner or authorized to act on behalf of the copyright owner.

10.3. If you believe that your Content that was removed (or to which access was disabled) is not infringing, or that you have the authorization from the copyright owner, the copyright owner's agent, or pursuant to the law, to upload and use the content in Content, you may send a written counter-notice containing the following information to us:

- a. your physical or electronic signature;
- b. identification of the content that has been removed or to which access has been disabled and the location at which the content appeared before it was removed or disabled;
- c. a statement by you, made under penalty of perjury, that you have a good faith belief that the content was removed or disabled as a result of mistake or a misidentification of the content to be removed or disabled; and
- d. your name, address, telephone number, and email address,

- e. a statement that you will accept service of process from the person who provided notification of the alleged infringement.

10.4. If a counter-notice is received by us, **Hanna** will send a copy of the counter-notice to the original complaining party informing them that Hanna may replace the removed content or cease disabling it within ten (10) business days. Unless the owner of the applicable copyrighted work or other intellectual property files an action seeking a court order against Hanna or the user, at our sole discretion, the removed content may be replaced, or access to it restored, within ten (10) to fourteen (14) business days or more after receipt of the counter-notice

## 11. REPEAT INFRINGER POLICY

In accordance with applicable law, Hanna has adopted a policy of terminating, in appropriate circumstances and at Hanna's sole discretion, the accounts of users who are deemed to be repeat infringers. Hanna may also at its sole discretion limit access to the Service and/or terminate the accounts of any users who infringe any intellectual property rights of others, whether or not there is any repeat infringement.

## 12. INDEMNIFICATION

To the fullest extent permitted by applicable law, you will indemnify, defend, and hold harmless Hanna and each of our respective officers, directors, agents, partners and employees (individually and collectively, the "**Hanna Parties**") from and against any loss, liability, claim, demand, damages, expenses or costs ("Claims") arising out of or related to (a) your access to or use of our Services; (b) your User Content or Feedback; (c) your violation of this Agreement; (d) your violation, misappropriation or infringement of any rights of another (including intellectual property rights or privacy rights); or (e) your conduct in connection with our Services. You agree to promptly notify Hanna Parties of any third party Claims, cooperate with Hanna Parties in defending such Claims and pay all fees, costs and expenses associated with defending such Claims (including, but not limited to, attorneys' fees). You also agree that the **Hanna Parties** will have control of the defense or settlement of any third party Claims. This indemnity is in addition to, and not in lieu of, any other indemnities set forth in a written agreement between you and Hanna or the other Hanna Parties.

## 13. DISCLAIMERS

13.1. We do not control, endorse or take responsibility for any User Content or third-party content available on or linked to by our Services.

13.2. Your use of our services is at your sole risk. Our services are provided "as is" and "as available" without warranties of any kind, either express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement.

13.3. In addition, Hanna does not represent or warrant that our Services are accurate, complete, reliable, current or error-free. While **Hanna** attempts to make your access to and use of our Services safe, we cannot and do not represent or warrant that our Services or servers are free of viruses or other harmful components. You assume the entire risk as to the quality and performance of the Services.

13.4. **Hanna** does not guarantee lifetime service. Our services are limited to the application period. It is also possible that the application may stop providing service in your region due to legal, technological, technical, etc. We do not have any responsibility in this context.

#### **14. LIMITATION OF LIABILITY**

14.1. Hanna will not be liable to you under any theory of liability—whether based in contract, tort, negligence, strict liability, warranty, or otherwise—for any indirect, consequential, exemplary, incidental, punitive or special damages or lost profits. Even if Hanna have been advised of the possibility of such damages.

14.2. The total liability of **Hanna**, for any claim arising out of or relating to this agreement or our services, regardless of the form of the action is limited to the amount paid, if any, by you to access or use our services.

#### **15. FORCE MAJEURE**

15.1. We shall not be deemed liable for any failure to perform any obligation in relation to the Services, including arising under these Terms, which is due to an event beyond our control, including but not limited to any act of God, terrorism, war, political insurgency, insurrection, riot, civil unrest, the act of civil or military authority, uprising, earthquake, flood or any other natural or man-made eventuality outside of our control, which causes the termination of an agreement or contract entered into, nor which could have been reasonably foreseen.

#### **16. DISPUTE RESOLUTION**

16.1. All disputes arising out of or in connection with the present contract shall be finally settled by arbitration before ISTAC pursuant to the Fast-Track Arbitration Rules The language of the arbitration shall be Turkish. The seat of the arbitration shall be Istanbul/Türkiye. The applicable law to the merits of the dispute shall be Turkish law. The Sole Arbitrator shall be appointed by the Board. The Emergency Arbitrator Rules shall not apply

16.2. The Istanbul Arbitration Centre is an independent institution of arbitration, which has been established for the purpose of providing institutional arbitration services.

16.3. All pleadings, written statements and documentation submitted by the parties as well as annexes thereto, shall be supplied in the number of copies sufficient to provide one copy for each party, one copy for each arbitrator, and one copy for the Secretariat. A copy of any

statement, documentation, pleading, written communication and notification sent by the parties, the Sole Arbitrator or Arbitral Tribunal shall be transmitted to the Secretariat.

- 16.4. All notifications from the Sole Arbitrator, the Arbitral Tribunal or the Secretariat shall be made to the last address of the party or its representative, as notified either by that party or by the other party. All notifications may be made by delivery against receipt, registered post, courier, facsimile, email, or any other means of communication, which may provide a record of its transmission. All notifications shall be deemed to have been made on the day that they were delivered to the last address of the designated recipient. Notifications, which are made by facsimile, email or any other means of communication, shall be deemed to have been made on the day that they shall be deemed to have been received.
- 16.5. Pursuant to the Rules the time limits shall begin to run on the day following the day when a notification is made or deemed to have been made. If this date is an official holiday or a non-business day of the country where the notification is deemed to have been made, the period of time shall begin to run on the first following business day. In the calculation of time limits, official holidays and non-business days shall be included as well. If the last day of the time limits is either an official holiday or a non-business day of the country where the notification is deemed to have been made, the time limit shall expire at the end of the first following business day.
- 16.6. The Request for Arbitration shall include the following:  
Full names, titles, addresses, telephone and facsimile numbers and email addresses of each of the parties and, if any, of their representatives;  
Brief explanations on the subject matter, nature and circumstances of the dispute; General information of the facts upon which relief sought by the claimant is based;  
Along with the relief sought, the amount of the any quantified claims, and for the claims for which the amount cannot be determined, an estimate of their monetary value; A copy of the Arbitration Agreement and any other relevant documents, which are considered necessary;  
Statements concerning the number of arbitrators, the choice of arbitrators, the seat of arbitration, the language of arbitration and the applicable law.
- 16.7. Together with the Request for Arbitration, the claimant shall deposit the registration fee in accordance with the Istanbul Arbitration Centre Rules on Costs and Fees Scales that are in force on the date of the request. In cases where the Request for Arbitration is incomplete, the required number of copies and annexes is not submitted or the registration fee is not deposited, the Secretariat may grant a time limit, not exceeding 15 days, within which the claimant shall remedy these defects. If the claimant fails to comply within such a time limit, the file shall be closed by the Secretariat and the claimant shall be informed. The claimant however, may resubmit its claims at a later date in another Request for Arbitration.
- 16.8. Any party wishing to refer to arbitration under the Rules may also commence the arbitration by submitting its Statement of Claim to the Secretariat directly, instead of a Request for Arbitration. Where the claimant commences arbitration by submitting its Statement of Claim

directly, the respondent, within 30 days, may either submit its Statement of Defence or chooses to submit only its Answer to Request for Arbitration.

- 16.9. Upon the request of one of the parties or on its own initiative where it deems necessary, the Sole Arbitrator or Arbitral Tribunal may decide to hold a hearing in order to listen to the parties, witnesses or experts. After consulting with the parties, the Sole Arbitrator or Arbitral Tribunal may decide solely on the basis of documents without holding a hearing.
- 16.10. All parties have the right to attend the hearing. The Parties may attend the hearing in person and/or through their representatives or counsel.
- 16.11. The Sole Arbitrator or Arbitral Tribunal shall render the award on the merits of the dispute, within 6 months from the date upon which the completion of the signatures on the terms of reference or, the date of notification to the Sole Arbitrator. The time limit for the award may be extended, upon the agreement of the parties; if the parties fail to agree, the Board may extend the time limit upon the Sole Arbitrator or Arbitral Tribunal's request or in cases where it deems necessary on its own initiative.
- 16.12. The Secretariat shall notify the parties of the signed award on the condition that the costs of the arbitration have been paid in full by the parties or by one of the parties. The Secretariat shall provide certified true copies of the award to the parties upon their request at any time. The copy of the award shall not be provided to anybody except the parties, their representatives and their counsels.
- 16.13. The arbitral award shall be binding on the parties.
- 16.14. The costs of arbitration shall be fixed in the arbitral award along with the decision on which of the parties shall bear the costs or in what proportions the costs shall be borne by the parties. The costs of arbitration consist of:
- (i) The fees of the Sole Arbitrator or members of Arbitral Tribunal and Istanbul Arbitration Centre administrative costs fixed by the Board, in accordance with the Istanbul Arbitration Centre Rules on Costs and Fees Scales in force on the date of the commencement of the arbitration proceedings;
  - (ii) The expenses of the Sole Arbitrator or Arbitral Tribunal;
  - (iii) The fees paid to the experts, and to the other persons whose assistance is sought and who are appointed by the Sole Arbitrator or Arbitral Tribunal, and the costs for any site inspection;
  - (iv) The costs for legal representation, the fees and expenses of experts and any other costs incurred by the parties in the course of the arbitration proceedings.
- 16.15. You have the right to opt out of these arbitration terms, and future changes to these arbitration terms, by notifying us in writing within thirty (30) days of the date that you first access the Services. Your written notification must include your name and address, as well as a clear statement that you do not wish to resolve disputes with Hanna through arbitration. If you do not opt out within thirty (30) days of the date you first access the Services, then you

accept all terms and conditions of the arbitration and dispute resolution procedures described in the Terms.

## **17. PRE-ARBITRATION DISPUTE RESOLUTION**

17.1. Hanna tries to resolve disputes primarily in an amicable and effective way. Therefore, if you send an email to the **info@godottech.com** address, as a result of the review that we will do, most of your problems will be solved quickly, taking into account customer satisfaction.

17.2. If such efforts prove unsuccessful, a party who intends to seek arbitration must first send to the other, by certified mail, a written Notice of Dispute. The Notice to Hanna should be sent to **info@godottech.com** ("Notice Address"). The Notice must (i) describe the nature and basis of the claim or dispute and (ii) set forth the specific relief sought. If Hanna and you do not resolve the claim within sixty (60) calendar days after the Notice is received, you or Hanna may commence an arbitration proceeding. During the arbitration, the amount of any settlement offer made by Hanna or you will not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or Hanna is entitled.

## **18. USER DISPUTES**

You agree that you are solely responsible for your interactions with any other user in connection with the Service, and Hanna will have no liability or responsibility with respect thereto. Hanna reserves the right, but has no obligation, to become involved in any way with disputes between you and any other user of the Service.

## **19. EXPORT**

Users may not download, use, export or re-export any materials or Content (including User Content and Hanna Content) posted or submitted on or through the Hanna Services or any software utilized or available in connection with the Hanna Services in violation of any applicable laws or regulations, including, without limitation, Turkish Commercial Law, regulations and controls.

## **20. FEEDBACK**

We welcome feedback, comments and suggestions for improvements to the Services ("Feedback"). You acknowledge and expressly agree that any contribution of Feedback, whether directly to us or by means of a third-party service, does not and will not give or grant you any right, title or interest in the Services or in any such Feedback. All Feedback becomes the sole and exclusive property of Hanna, and Hanna may use and disclose Feedback in any manner and for any purpose whatsoever without further notice or compensation to you and without retention by you of any proprietary or other right or claim. You hereby assign to Hanna any and all right, title and interest (including, but not limited to, any patent, copyright, trade secret, trademark, show-how, know-how, moral rights and any and all other intellectual property right) that you may have in and to any and all Feedback. To

the extent such rights cannot be assigned under applicable law, you hereby waive any moral and author's rights (including attribution and integrity) that you may have in and to any and all Feedback.

This Agreement constitutes the entire agreement between you and Hanna relating to your access to and use of our Services. The failure of Hanna to exercise or enforce any right or provision of this Agreement will not operate as a waiver of such right or provision. The section titles in this Agreement is for convenience only and have no legal or contractual effect. Except as otherwise provided herein, this Agreement is intended solely for the benefit of the parties and is not intended to confer third party beneficiary rights upon any other person or entity.